

Small Business Designations

- ♦ Service Disabled Veteran-Owned Small Business (SDVOSB) (CVE-Verified)
- ♦ SBA Certified 8(a) Small Business

Contract Vehicles

Prime IDIQ

- ♦ CMS SPARC
- ♦ NITAAC CIO-SP3 SDVOSB
- ♦ Navy Seaport-e
- ♦ GSA IT 70 (w/ Health SIN)
- ♦ GSA VETS 2
- ♦ GSA PSS
- ♦ FAA eFAST

- ♦ JPEO-CBD JE-RDAP

NAICS Codes

- ♦ **Primary:** 541713
- ♦ **Secondary:** 541512
- ♦ 334111, 334614, 511210, 517110, 517210, 518210, 519130, 519190, 541330, 541380, 541511, 541513, 541519, 541618, 541611, 541690, 541711, 541990, 611430, 561320, 561210, 561421, 561499, 611420, 334112

Appraisals & Certifications

- ♦ CMMI-DEV Level 3
- ♦ CMMI-SVC Level 3
- ♦ ISO 9001:2015
- ♦ ISO 2000-1:2011
- ♦ ISO 27001:2013

Awards & Recognition

- ♦ Two-Time American Business Award
- ♦ Two-Time International Business Award
- ♦ Inc. Best Workplaces
- ♦ Two-Time Inc. 5000 Fastest Growing Company
- ♦ Virginia's Fantastic 50 Award

Overview

MicroHealth provides customers with the right information to promote better decision-making to improve our Nation's health and wellness. We harness the combined knowledge and expertise from our seasoned team of health professionals, researchers, informaticists and technologists who specialize in health information management and technology. We are a Center for Veteran Enterprises (CVE) Service Disabled Veteran Owned Small Business (SDVOSB) and Small Business Administration 8(a) firm with process maturity appraised at CMMI-DEV Level 3, CMMI-SVC Level 3, and certified in ISO 27001:2013, ISO 20000-1:2011 and ISO 9001:2015. Recognized for our commitment to uncompromised service quality, MicroHealth is a two-time American Business Stevie and two-time International Business Stevie Award winner. We also are named one of Inc. Best Workplaces in 2017 and a two-time Inc. 5000 Fastest Growing Company and recent awardee of Virginia's Fantastic 50 Award sponsored by the VA Chamber of Commerce.

Simply put - we put Health back into Health Information Technology by

- empowering PEOPLE with the information to make better decisions
- providing VALUE to patients, providers, public health and payers
- delivering INNOVATION that improves health outcomes

Vision

A nation of wellness making informed decisions that democratizes healthcare

Mission

We empower health organizations with information through health research, health information technology and health information management. Using this knowledge, our customers make better decisions that improve outcomes for patients, providers, public health and payers.

Core Capabilities

- ♦ Health Analytics, Research and Informatics
- ♦ Requirements, Systems Engineering and Software Development
- ♦ Program Management and Technical Assistance
- ♦ System Integration, Tier 1-3 Help Desk Support and Training
- ♦ Independent Verification & Validation (IV&V) and Testing



FEDERAL EXPERIENCE

Veterans Affairs

Customer Satisfaction Management

– Provide clinical subject matter expertise to understand the impact of process, product enhancements and deployments on current and future operations and delivery settings.

Veterans Relationship Management (VRM)

– Provide software engineering and architectural design for Microsoft Dynamics CRM and integration using IBM WebSphere for the VRM project to help the VA provide better Government relation-ship management for Veterans.

VistA Evolution Workgroup

Coordinators – Provide project coordination support for VistA Evolution to help manage and integrate stakeholders and track projects using ProPATH and PMAS to ultimately deliver the next generation Electronic Health Care Record for the Veterans Affairs.

3M ICD-10 Training Support (3M ICD-10 Training)

– Provide ICD 10 training and transition support with our partner 3M to help AMEDD and VA transition to ICD10.

Enterprise Testing Service Support Services (ETSSS)

– Provide Testing and Evaluations Services along with Database Administration to a suite VA Health Information Systems that ensures software meets VA objectives.

Veterans Business Administration

Performance Testing – Provide Client-Server, VBA Web-based, Batch, Chapter 33, VACERT and VRM/CRM Testing.

VistA Evolution Strategic

Planning Clinical Decision

Support (CDS) Sharing Planning

and Analysis – Perform multifaceted environmental scan of CDS sharing and migration strategies in support of the VE program.

Health Information Sharing

(HIS) Professional and Technical

Services – Provide Interoperability subject matter expertise, engineering and project management for DoD/VA interagency electronic health records.

Product Support-Health Tier 3

Sustainment Support: Admin-

istrative – Perform Requirements analysis, technical support, system engineering, cybersecurity, help desk support and subject matter expertise to sustain and maintain HPS Admin Applications.

Community Care

Reimbursement System

Development (CCRS) - Provide project management support, requirements analysis, design, development, COTS integration and testing release support.

Benefits, Appeals, and

Memorials (BAM)

– Provide project and management support for the BAM Portfolio, Program/Projects, and Sustainment

Defense Health

Agency (DHA)

AHLTA Theater

Development

& Sustainment – Developed a portable electronic health record system for the DoD, to better communicate in low to no communication environments (AHLTA Theater).

Blood Transfusion Support

Services and HCLL License

Renewal Support

– Implement, train and resolve defects for the DoD's Enterprise Blood Management System resulting in safer, more reliable blood donor management.

Healthcare Artifact and Image

Management Solution (HAIMS)

– Offer testing for HAIMS, the Military's clinical document management system helping complete a longitudinal view of the patient's record along with capacity testing for HAIMS.

Defense Health Agency Managed

Support Contractor Testing

– Testing for managed care support contractor systems interoperability with Military Health Systems for continuity of care.

Defense Health Agency

ePrescribing

– Provide software engineering support that permits network providers to prescribe medication in their system to be filled at a Military Medical Treatment Facility through DoD's electronic health record.

Joint Medical Asset Repository

Development and Sustainment

(JMAR)

– Program Management Support & Web Development to help Military Health with data for operations, medical logistics, logistics planning and medical supply chain management.

Enterprise Management

Section Operations and

Sustainment Services to the

Defense Health Agency, Health

Information Technology

(EMSO&S DHA

HIT)

– Technical operations and sustainment support to include full operations, management, sustainment and administration of all enterprise servers, applications, network and resources for Military Training Facilities originating from the Army, Navy, and Air Force medical.

Defense Medical Information

Exchange (DMIX)

– Integrate data from disparate systems by developing adapters for intra and inter agency health data sharing for DMIX.

Defense Health Systems Support

Code Maintenance Project (DHSS)

– Software Development, Testing and Business Analysis for TED & PEPR

Interagency Comprehensive Plan

for Care Coordination Support

(ICPCCS)

– Develop, integrate, train and help manage Interagency Comprehensive Plan for Care Coordination Support (ICPCCS) to provide case management and coordination capabilities between the DoD and Veterans Affairs to improve continuity of care.

Defense Health Agency Service

Treatment Record Processing

Operations Reporting Tracking

Solution (DHA SPORTS)

– We integrate data from HAIMS, JDES, MMEB & ICPCCS systems to provide data on complete service treatment record sharing with the VA through a content management system.

Defense Health Agency Health

Information Technology (DHA

HIT)

– Provided Healthcare IT Executive Assistant Support, IT Human Capital Program Management Support, Special Interest Item Program Management Support, IT Portfolio Financial Analysis/Program Management Support, and IT Portfolio Management Analyst.

MHS Clinical Gap Analysis

– Perform analysis on free form text from the electronic health record then pilot natural language processing and machine learning to structure the data for clinical decision support, analysis and reporting.

Clinical Information System

Trainers

– Provide training, clinical workflow support and technical support for efficient and effective users of DHA clinical information systems.

WIN10 Migration Support

Services for the Walter Reed

National Military Medical

Center

MicroHealth provided WIN10 migration support (Tier 1 & 2 Help Desk) to Defense Health Agency (DHA) including National Capital Region – Medical Directorate (NCR-MD) and other Medical Treatment Facilities (MTFs) within DHA.

Program Executive Office

Defense Health Manage-

ment Systems (PEO DHMS)

DTC-DTE SME Support and

Testing Infrastructure

Management Services

– Supports PEO DHMS Testing infrastructure to deploy and manage data center infrastructure to test legacy and future health technology that better support readiness, quality of care, cost of care and population health.

Joint Operational Medicine

Information System

– Integrate components that provide complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in Theater.

Army National Guard

Office of Chief Surgeon

Provide Credential Specialists and Administrators for the National Guard using CCQAS that helps ensure health care providers are properly credentialed for the Military Health System.

Defense Manpower

Data Center (DMDC)

Provide expert consultancy to DMDC for identity management, Beneficiary Engagement, and Benefits Eligibility to improve Military Health Integration & Support.

Air Force Medical

Service (AFMS)

Provide training, clinical workflow support and technical support to improve the Air Force's clinical information systems productivity and care communication.

Corporation for National and

Community

Service (CNCS)

Support the IT modernization of the CNCS grants management system, through the testing and evaluation of Salesforce development.

Walter Reed Army Institute

of Research (WRAIR)

Provide Information Assurance services within the Information Management Division (IMD).

COMMERCIAL EXPERIENCE

AMC Health Care

Provided CIO leadership to a team of software engineers, hardware engineers, customer support and logistics to help produce leading tele-health technology for Remote Patient Monitoring.

Cyfluent

MicroHealth offered clinical, market business analysis and development to improve market capture, Meaningful Use compliance, and clinical workflow. MicroHealth also improved Cyfluent's capability (Protomed) with complete practice management that serves as one of 40 clearing houses for CMS.

3M

We provided human factors engineering support to help design an automated transcription system. We also provided HIPAA privacy support and Transcriptionist support.

Harris CareFX

MicroHealth provided software development of a patient and provider portal and integrated multiple systems into a single view. We continue to provide Human Factors Engineering.