

## Small Business Designations

- ♦ Service Disabled Veteran-Owned Small Business (SDVOSB) (CVE-Verified)
- ♦ SBA Certified 8(a) Small Business

## Contract Vehicles

- ♦ CMS SPARC
- ♦ Navy SeaPort-NxG
- ♦ FAA eFAST
- ♦ NITAAC CIO-SP3 SDVOSB
- ♦ JPEO-CBD JE-RDAP
- ♦ GSA VET2
- ♦ GSA Professional Services Schedule
- ♦ GSA IT Schedule 70 - SIN 132-51

## NAICS Codes

- ♦ **Primary:** 541715
- ♦ **Secondary:** 541512
- ♦ 334111, 334112, 334614, 511210, 517110, 517210, 519130, 519190, 541330, 541380, 541511, 541513, 541190, 541611, 541618, 541690, 541711, 541990, 611430, 561320, 561210, 561421, 561499, 611420

## Appraisals & Certifications

- ♦ CMMI-DEV Level 3
- ♦ CMMI-SVC Level 3
- ♦ ISO 9001:2015
- ♦ ISO 2000-1:2011
- ♦ ISO 27001:2013

## Awards & Recognition

- ♦ Two-time American Business Stevie Award
- ♦ Three-time International Business Stevie Award
- ♦ Stevie Award for Great Employers in Computer Software and Services
- ♦ Inc. Magazine Best Workplaces
- ♦ Three-time Inc. 5000 Fastest Growing Company
- ♦ Washington Business Journal Fastest Growing
- ♦ NVTech 100
- ♦ Two-time Virginia's Fantastic 50

## Overview

MicroHealth provides customers with the right information to promote better decision-making to improve our Nation's health and wellness. We harness the combined knowledge and expertise from our seasoned team of health professionals, researchers, informaticists and technologists who specialize in health information management and technology. We are a Center for Veteran Enterprises (CVE) Service Disabled Veteran Owned Small Business (SDVOSB) and Small Business Administration 8(a) firm with process maturity appraised at CMMI-DEV Level 3, CMMI-SVC Level 3, and certified in ISO 27001:2013, ISO 20000-1:2011 and ISO 9001:2015. Recognized for our commitment to uncompromised service quality, MicroHealth is a three-time American Business Stevie, three-time International Business Stevie Award winner and Stevie Award for Great Employers in Computer Software and Services. We also are named one of Inc. Best Workplaces, a three-time Inc. 5000 Fastest Growing Company, Washington Business Journal Fastest Growing, NVTech 100, and three-time Virginia's Fantastic 50 Award. MicroHealth was named one of the Best Places to Work by the Washington Post.

Simply put - we put Health back into Health Information Technology by

- empowering PEOPLE with the information to make better decisions
- providing VALUE to patients, providers, public health and payers
- delivering INNOVATION that improves health outcomes

## Vision

A nation of wellness making informed decisions that democratizes healthcare

## Mission

We empower health organizations with information through health research, health information technology and health information management. Using this knowledge, our customers make better decisions that improve outcomes for patients, providers, public health and payers.

## Core Values

- ♦ Deliver value with every interaction
- ♦ Treat everyone like they're your customer
- ♦ Embrace team growth and learning
- ♦ Be the change agent through innovation
- ♦ Have a sense of purpose and fun doing what you do

## Core Capabilities

- ♦ Health Analytics, Research and Informatics
- ♦ Requirements, Systems Engineering and Software Development
- ♦ Program Management and Technical Assistance
- ♦ System Integration, Tier 1-3 Help Desk Support and Training
- ♦ Independent Verification & Validation (IV&V) and Testing



## FEDERAL EXPERIENCE

### Veterans Affairs

#### Electronic Health Record Modernization (EHRM) Program

Provide support for the deployment of the Cerner Electronic Medical Record Solution through testing services for deployment and transition.

#### Customer Satisfaction Management

Provide clinical subject matter expertise to understand the impact of process, product enhancements and deployments on current and future operations and delivery settings.

#### Veterans Relationship Management (VRM)

Provide software engineering and architectural design for Microsoft Dynamics CRM and integration using IBM WebSphere for the VRM project to help the VA provide better Government relationship management for Veterans.

#### Vista Evolution Workgroup

**Coordinators** Provide project coordination support for VistA Evolution to help manage and integrate stakeholders and track projects using ProPATH and PMAS to ultimately deliver the next generation Electronic Health Care Record for the Veterans Affairs.

#### 3M ICD-10 Training Support (3M ICD-10 Training)

Provide ICD 10 training and transition support with our partner 3M to help AMEDD and VA transition to ICD10.

#### Enterprise Testing Service Support Services (ETSSS)

Provide Testing and Evaluations Services along with Database Administration to a suite VA Health Information Systems that ensures software meets VA objectives.

#### Veterans Business Administration

**Performance Testing** Provide Client-Server, VBA Web-based, Batch, Chapter 33, VACERT and VRM/CRM Testing.

#### VistA Evolution Strategic Planning

##### Clinical Decision Support (CDS)

**Sharing Planning and Analysis** Perform multifaceted environmental scan of CDS sharing and migration strategies in support of the VE program.

#### Health Information Sharing (HIS)

##### Professional and Technical Services

Provide Interoperability subject matter expertise, engineering and project management for DoD/VA interagency electronic health records.

#### Product Support-Health Tier 3

##### Sustainment Support: Administrative

Perform Requirements analysis, technical support, system engineering, cybersecurity, help desk support and subject matter expertise to sustain and maintain HPS Admin Applications.

#### Community Care Reimbursement

##### System Development (CCRS)

Provide project management support, requirements analysis, design, development, COTS integration and testing release support.

#### Benefits, Appeals, and Memorials

##### (BAM)

Provide project and management support for the BAM Portfolio, Program/Projects, and Sustainment.

### Defense Health Agency (DHA)

#### Blood Transfusion Support Services and HCLL License Renewal Support

Implement, train, and resolve defects for the DoD's Enterprise Blood Management System resulting in safer, more reliable blood donor management.

#### Managed Support Contractor

**Testing** Testing for managed care support contractor systems interoperability with Military Health Systems for continuity of care.

#### e-Prescribing

Provide software engineering support that permits network providers to prescribe medication in their system to be filled at a Military Medical Treatment Facility through DoD's electronic health record.

#### Joint Medical Asset Repository Development and Sustainment (JMAR)

Providing Program Management Support & Web Development for JMAR, a web-enabled repository within the Defense Medical Logistics – Enterprise Solution (DML-ES) that captures inventory and transactions from distributed medical logistics systems at over 400 locations and provides flexible supply chain management.

#### Enterprise Management Section

##### Operations and Sustainment

##### Services to the Defense Health Agency, Health Information

##### Technology (EMSO&S DHA HIT)

Technical operations and sustainment support to include full operations, management, sustainment and administration of all enterprise servers, applications, network and resources for Military Training Facilities originating from the Army, Navy, and Air Force medical.

#### Defense Medical Information

##### Exchange (DMIX)

Integrate data from disparate systems by upholding adapters for intra/interagency health data sharing for DMIX.

#### Defense Health Systems Support

##### Code Maintenance Project (DHSS)

Software Development, Testing and Business Analysis for TED & PEPR Interagency.

#### Comprehensive Plan for Care

##### Coordination Support (ICPCCS)

Develop, integrate, train and help manage I to provide case management and coordination capabilities between the DoD and Veterans Affairs to improve care.

#### Defense Health Agency Service

##### Treatment Record Processing

##### Operations Reporting Tracking

##### Solution (DHA SPORTS)

We integrate data from HAIMS, JDES, MMEB & ICPCCS systems to provide data on complete service treatment record sharing with the VA through content management system.

### Defense Health Agency Health Information Technology (DHA HIT)

Provided Healthcare IT Executive Assistant Support, IT Human Capital Program Management Support, Special Interest Item Program Management Support, IT Portfolio Financial Analysis/ Program Management Support, and IT Portfolio Management Analyst.

#### MHS Clinical Gap Analysis

Perform analysis on free form text from the electronic health record then pilot natural language processing and machine learning to structure the data for clinical decision support, analysis and reporting.

#### Clinical Information System Trainers

Provide training, clinical work flow support and technical support for efficient and effective users of DHA clinical information systems.

#### WIN10 Migration Support Services

for the Walter Reed National Military Medical Center MicroHealth provided WIN10 migration support (Tier 1 & 2 Help Desk) to Defense Health Agency (DHA) for the National Capital Region – Medical Directorate (NCR-MD) and the associated Military Treatment Facilities.

#### Air Force Medical

##### Service (AFMS)

Provide training, clinical workflow support and technical support to improve the Air Force's clinical information systems productivity and care communication.

#### Walter Reed Army Institute of

##### Research (WRAIR)

Provide Information Assurance within the Information Management Division (IMD).

#### DTC - DTE SME Support and Testing

##### Infrastructure Management Services

Supports PEO DHMS Testing infrastructure to deploy and manage data center infrastructure to test legacy and future health technology that better support readiness, quality of care, cost of care and population health.

#### Joint Operational Medicine

##### Information System

Integrate components that provide complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in Theater.

#### Program and Project

##### Management Support Services

##### for the transitional Intermediate

##### Management Organization(tIMO)

The DHA-tIMO J-6 Staff contract was developed to provide a combination of subject matter experts in the areas of program management, IT, systems engineering, cyber assessment, network engineering and site implementation/migration coordination capability to support the deployment of the Med-COI/D2D network in support of the 8 medical treatment facilities of which two are medical centers.

### Army National Guard

#### Office of Chief Surgeon

Provide Credential Specialists and Administrators for the National Guard using CCQAS that helps ensure health care providers are properly credentialed for the Military Health System.

#### Corporation for National and Community Service (CNCS)

Support the IT modernization of the CNCS grants management system, through the testing and evaluation of Sales-force development.

#### HRSA 340B Drug Pricing

##### Program Information System (OPAIS)

Develop and manage OPAIS while providing consulting services and data analysis support for the 340B Drug Pricing Program. 340B enables healthcare providers to buy drugs at steep discounts to assist low income patients. Through OPAIS, HRSA 340B manages program eligibility and participation of organizations, collects proprietary drug pricing data, and publishes discount prices in a secure, modern, user-friendly application.

## COMMERCIAL EXPERIENCE

### AMC Health Care

Provided CIO leadership to a team of software engineers, hardware engineers, customer support and logistics to help produce leading tele-health technology for Remote Patient Monitoring.

### Cyfluent EMR

MicroHealth offered clinical, market business analysis and development to improve market capture, Meaningful Use compliance, and clinical workflow. MicroHealth also improved Cyfluent's capability

(Promoted) with complete practice management that serves as one of 40 clearing houses for CMS.

### 3M

We provided human factors engineering support to help design an automated transcription system. We also provided HIPAA privacy support and Transcription support.

### Harris CareFX

MicroHealth provided software development of a patient and provider portal and integrated multiple systems into a single view. We also provided Human Factors Engineering.