

Small Business Designations

- ♦ Service Disabled Veteran-Owned Small Business (SDVOSB) (CVE-Verified)
- ♦ SBA Certified 8(a) Small Business

Contract Vehicles

- ♦ CMS SPARC
- ♦ FAA eFAST
- ♦ GSA VETS2
- ♦ GSA Professional Services Schedule
- ♦ GSA IT Schedule 70 - SIN 132-51
- ♦ GSA IT Schedule 70+ - SIN 132-56
- ♦ JPEO-CBD JE-RDAP
- ♦ NAVY SeaPort-NxG
- ♦ NITAAC CIO-SP3 SDVOSB

NAICS Codes

- ♦ Primary: 541715
- ♦ Secondary: 541512
- ♦ 334111, 334112, 334614, 511210, 517110, 517210, 519130, 519190, 541330, 541380, 541511, 541513, 541190, 541611, 541618, 541690, 541711, 541990, 561210, 561320, 561421, 561499, 611420, 611430

Appraisals & Certifications

- ♦ CMMI-DEV Level 3
- ♦ CMMI-SVC Level 3
- ♦ ISO 9001:2015
- ♦ ISO 20000-1:2011
- ♦ ISO 27001:2013

Awards & Recognition

- ♦ Three-time American Business Stevie Award
- ♦ Four-time International Business Stevie Award
- ♦ The Washington Post 2019 Top Places to Work
- ♦ Inc. Magazine Best Workplaces
- ♦ Three-time Inc. 5000 Fastest Growing Company
- ♦ Washington Business Journal Fastest Growing
- ♦ NVTC Tech 100
- ♦ Two-time Virginia's Fantastic 50

Who We Are

MicroHealth was founded with a vision - to put the Health back into Health Information Technology. During their time together in the United States Army, Dr. Frank Tucker (Ret. Major) and Claude Hines (Ret. Colonel) helped introduce electronic health records to the battlefield during the Iraq War. Claude combined his contracting expertise and IT program management knowledge with Frank's physician's assistant background and medical system smarts to improve military health IT. As acquisition program managers for the Department of Defense, they discovered that their greatest frustrations came from the inability IT vendors to understand technology in a clinical environment, greatly affecting the usability of these systems. At MicroHealth, we overcome this challenge by leveraging our cadre of professionals who support Health Technologists and Informativists.

With years of experience delivering innovative information management and technology solutions, MicroHealth is rooted in empowering our customers with the right information to make better decisions. People are our most important asset and our dedicated and knowledgeable staff is keenly focused on delivering unparalleled value that exceeds customer expectations.

What We Do



EHR



AGILE



DEV-OPS



PROGRAM MANAGEMENT



CLOUD INTEGRATION



SYSTEM SUPPORT



EMERGING TECHNOLOGY



TESTING



NETWORKING

How We Do It

- ♦ empowering PEOPLE with the information to make better decisions
- ♦ providing VALUE to patients, providers, public health and payers
- ♦ delivering INNOVATION that improves health outcomes

Who We Serve



DHA



DHA SDD



DHMS



VA



DoD/VA IPO



DOS



DOE



SEC



HRSA

FEDERAL EXPERIENCE

Defense Health Agency (DHA)

Medical Device Integration

Establish and operate a Program Management Office (PMO) to determine life cycle management and replacement requirements for medical devices to be integrated to MHS GENESIS.

Blood Transfusion Support Services and HCLL License Renewal Support

Implement, train, and resolve defects for the DoD's Enterprise Blood Management System result in safer, more reliable blood donor management.

e-Prescribing Provide software engineering support that permits network providers to prescribe medication in their system to be filled at a Military Medical Treatment Facility through DoD's electronic health record.

Joint Medical Asset Repository Development and Sustainment (JMAR)

Providing Program Management Support & Web Development for JMAR, a web-enabled repository within the Defense Medical Logistics – Enterprise Solution (DML-ES) that captures inventory and transactions from distributed medical logistics systems at over 400 locations and provides flexible supply chain management.

Enterprise Management Section Operations and Sustainment Services to the Defense Health Agency, Health Information Technology (EMSO&S DHA HIT)

Technical operations and sustainment support to include full operations, management, sustainment and administration of all enterprise servers, applications, network and resources for Military Training Facilities originating from the Army, Navy, and Air Force medical.

Defense Medical Information Exchange (DMIX)

Integrate data from disparate systems by upholding adapters for intra/interagency health data sharing for DMIX.

Defense Health Systems Support Code Maintenance Project (DHSS)

Software Development, Testing and Business Analysis for TED & PEPR Interagency.

Comprehensive Plan for Care Coordination Support (ICPCCS)

Develop, integrate, train and help manage I to provide case management and coordination capabilities between the DoD and Veterans Affairs to improve care.

Defense Health Agency Service Treatment Record Processing Operations Reporting Tracking Solution (DHA SPORTS)

We integrate data from HAIMS, JDES, MMEB & ICPCCS systems to provide data on complete service treatment record sharing with the VA through content management system.

Defense Health Agency Health Information Technology (DHA HIT)

Provided Healthcare IT Executive Assistant Support, IT Human Capital Program Management Support, Special Interest Item Program Management Support, IT Portfolio Financial Analysis/Program Management Support, and IT Portfolio Management Analyst.

IPO Clinical Data Gap Implement prototype of natural language processing and machine learning to structure the data for clinical decision support, analysis and reporting.

DHA Clinical Information System Trainers

Provide training, clinical work-flow and technical support to increase productivity and care communication for the Air Force and Navy clinical community.

WIN10 Migration Support Services for the Walter Reed National Military Medical Center

MicroHealth provided WIN10 migration support (Tier 1 & 2 Help Desk) to Defense Health Agency (DHA) for the National Capital Region – Medical Directorate (NCR-MD) and the associated Military Treatment Facilities.

Walter Reed Army Institute of Research (WRAIR)

Provide Information Assurance within the Information Management Division (IMD).

DTC - DTE SME Support and Testing Infrastructure Management Services

Supports PEO DHMS Testing infrastructure to deploy and manage data center infrastructure to test legacy and future health technology that better support readiness, quality of care, cost of care and population health.

Joint Operational Medicine Information System

Integrate components that provide complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in Theater.

Program and Project Management Support Services for the transitional Intermediate Management Organization (tIMO)

The DHA-tIMO J-6 Staff contract was developed to provide a combination of subject matter experts in the areas of program management, IT, systems engineering, cyber assessment, network engineering and site implementation/migration coordination capability to support the deployment of the Med-COI/D2D network in support of the 8 medical treatment facilities of which two are medical centers.

Department of Veterans Affairs

Electronic Health Record Modernization (EHRM) Program

Provide support for the deployment of the Cerner Electronic Medical Record Solution through testing services for deployment and transition.

Customer Satisfaction Management

Provide clinical subject matter expertise to understand the impact of process, product enhancements and deployments on current and future operations and delivery settings.

Veterans Relationship Management (VRM)

Provide software engineering and architectural design for Microsoft Dynamics CRM and integration using IBM WebSphere for the VRM project to help the VA provide better Government relationship management for Veterans.

VistA Evolution Workgroup

Coordinators Provide project coordination support for VistA Evolution to help manage and integrate stakeholders and track projects using ProPATH and PMAS to ultimately deliver the next generation Electronic Health Care Record for the Veterans Affairs.

3M ICD-10 Training Support (3M ICD-10 Training)

Provide ICD 10 training and transition support with our partner 3M to help AMEDD and VA transition to ICD10.

Enterprise Testing Service Support Services (ETSSS)

Provide Testing and Evaluations Services along with Database Administration to a suite VA Health Information Systems that ensures software meets VA objectives.

Veterans Business Administration

Performance Testing Provide Client Server, VBA Web-based, Batch, Chapter 33, VACERT and VRM/CRM Testing.

VistA Evolution Strategic Planning Clinical Decision Support (CDS) Sharing Planning and Analysis

Perform multifaceted environmental scan of CDS sharing and migration strategies in support of the VE program.

Health Information Sharing (HIS) Professional and Technical Services

Provide Interoperability subject matter expertise, engineering and project management for DoD/VA interagency electronic health records.

Product Support-Health Tier 3 Sustainment Support

Administrative Perform Requirements analysis, technical support, system engineering, cybersecurity, help desk support and subject matter expertise to sustain and maintain HPS Admin Applications.

Community Care Reimbursement System Development (CCRS)

Provide project management support, requirements analysis, design, development, COTS integration and testing release support.

Benefits, Appeals, and Memorials (BAM)

Provide project and management support for the BAM Portfolio, Program/Projects, and Sustainment.

Department of State

Protected Health Information Management System

Protected Health Information Management System Digitize and Store/Archive legacy (Paper) records into a NARA-Compliant Storage Facility; Retrieve/Transmit PHI/PII created in the course of patient care; and Assess/Evaluate/Recommend Electronic Health Records Solutions for world-wide deployment. Perform Enterprise Application Integration, Data Management and Governance, Project Management Services and Application Training Support, and IT Security and Compliance and Network Support.

Department of Energy

Facilities Information Management System (FIMS) and Condition Assessment Information System (CAIS)

Provide software development and maintenance, infrastructure & help desk support, implementation, conduct site data validations, detailed data analysis, construction cost asset modeling, user training, cyber security process and develop system documentation.

Securities and Exchange Commission

Freedom of Information Act

Provide support to assist the SEC in providing full scope FOIA case management in the processing of FOIA/PA requests, including performing releasability reviews pursuant to the nine FOIA exemptions.

HRSA 340B Drug Pricing Program Information System (OPAIS)

Develop and manage OPAIS while providing consulting services and data analysis support for the 340B Drug Pricing Program. 340B enables healthcare providers to buy drugs at steep discounts to assist low income patients. Through OPAIS, HRSA 340B manages program eligibility and participation of organizations, collects proprietary drug pricing data, and publishes discount prices in a secure, modern, user-friendly application.

Army National Guard

Office of Chief Surgeon

Provide Credential Specialists and Administrators for the National Guard using CCQAS that helps ensure health care providers are properly credentialed for the Military Health System.

Corporation for National and Community Service (CNCS)

Support the IT modernization of the CNCS grants management system, through the testing and evaluation of Sales-force development.

COMMERCIAL EXPERIENCE

AMC Health Care

Provided CIO leadership to a team of software engineers, hardware engineers, customer support and logistics to help produce leading tele-health technology for Remote Patient Monitoring.

Cyfluent EMR

MicroHealth offered clinical, market business analysis and development to improve market capture, Meaningful Use compliance, and clinical workflow. (Promoted) with complete practice management that serves as one of 40 clearing houses for CMS.

3M

Provided engineering support to help design an automated transcription system. We also provided HIPAA privacy support and Transcription support.

Harris CareFX

Provided software development of a patient and provider portal and fully integrated multiple systems.