CAPABILITY STATEMENT

Who We Are
During their time together in the United States Army, MicroHealth Founders Dr. Frank Tucker (Major Ret.) and Claude Hines (Colonel Ret.) helped introduce electronic health records to the battlefield during the Iraq War. Claude’s contracting expertise and IT program management knowledge combined with Frank’s Physician’s Assistant background and experience with medical systems helped to improve Military Health IT. Later as acquisition program managers for the Department of Defense, they discovered that their greatest frustrations came from the inability of IT vendors to understand technology in a clinical environment, which had a detrimental effect on the usability of these systems. MicroHealth was founded to address this issue, and it started with a vision - to put the “Health” back into Health IT. We leverage our cadre of professionals, many of whom are former healthcare practitioners, to support our customers in overcoming today’s Health IT challenges.

With nearly a decade of experience delivering innovative health-information management and technology solutions, MicroHealth is rooted in empowering our customers with the right information based on accurate data to facilitate informed decision-making, which leads to improved project outcomes. At MicroHealth, our people are our most important asset and our dedicated and knowledgeable staff is keenly focused on delivering unparalleled value that exceeds customer expectations.

What We Do

Who We Serve

Our Certifications

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Defense Health Agency (DHA)
Fort Belvoir Community Hospital (FBCH) Medical Communications Infrastructure Technical Support Services (MCITS) and Cybersecurity Support Services Provide clinical information systems training (outpatient and inpatient), help desk support services (Tiers 1 & 2), systems administration, cybersecurity analysis and remediation, and network engineering.

Medical Device Integration
Establish and operate a Program Management Office (PMO) to determine life cycle management and replacement requirements for medical devices to be integrated into MHS GENESIS.

Blood Transfusion Support Services and HCLL License Renewal Support Implement, train, and resolve defects for the DoD’s Enterprise Blood Management System resulting in safer, more reliable blood donor management.

e-Prescribing
Provide software engineering support that permits network providers to prescribe medication in their system to be filled at a Military Medical Treatment Facility through DoD’s electronic prescription record.

Joint Medical Asset Repository Development and Support (JMAR) Provide program management support & web development for JMAR, a web-enabled repository within the Defense Medical Logistics – Enterprise Solution (DML-ES) This repository captures inventory and transactions from distributed medical logistics systems at over 400 locations and provides flexible supply chain management.

Enterprise Management Section Operations and Sustainment Services for DHA, Health Information Technology (HIT) Provide technical operations and sustainment support (operations, management, sustainment, and administration) of enterprise servers, applications, and network resources for Military Treatment Facilities for the Army, Navy, and Air Force medical services.

Program and Project Management Support Services for the Transitional Intermediate Management Organization (TIMO) Provide a subject matter experts in program management, IT, systems engineering, cybersecurity assessment, network engineering and site implementation/migration to support deployment of the Med-COI/D2D network for six medical treatment facilities, and two medical centers.

Defense Medical Information Exchange (DMIX) Integrate data from disparate systems by upholding adapters for intra/interagency health data sharing for DMIX.

Desktop to Datacenter (D2D) Global IT Staffing Surge Provide IT staffing support to assist the Medical Treatment Facilities in transitioning to a single enterprise network.

Clinical Information System Trainers
Provide training, clinical work-flow and technical support to increase productivity and care communication for the Air Force and Navy clinical.

Defense Health Systems Support Code Maintenance Project (DHSS) Provide software development, testing and business analysis support for the TRICARE Encounter Data (TED) and Patient Encounter Processing and Reporting (PEPR) systems.

Defense Health Agency Service Treatment Record Processing Operations Reporting Tracking System (PSPORT) Integrate data from the HAIMS, JDES, MMBER & ICPCCS systems to compile and share servicemembers’ data complete service treatment record with the VA through content management system.

IPO Clinical Data Gap Develop and implement a natural language processing and machine learning prototype to structure data for clinical decision support, analysis and reporting.

WIN10 Migration Support Services for the Walter Reed National Military Medical Center Provide WIN10 migration support (Help Desk Tiers 1 & 2) to DHA for the National Capital Region – Medical Directorate (NCR-MD) and associated Medical Treatment Facilities.

Walter Reed Army Institute of Research (WRAIR) Provide information assurance support within the Information Management Division (IMD).

DT C - DTE SME Support and Testing Infrastructure Management Services (TIMS) Support PEO DHMS Testing to deploy and manage data center infrastructure to test legacy and future health IT for improved readiness, quality of care, cost of care and population health.

Joint Operational Medicine Information System (JOMIS) Integrate components to provide complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in theater.

Comprehensive Plan for Care Coordination Support (ICPCCS) Develop, integrate, train and help manage ICPCCS to provide care management and coordination capabilities between the Departments of Defense and Veterans Affairs for improved care.

United States Coast Guard Telehealth Provide a HIPAA-compliant commercial-off-the-shelf, cloud hosted, software-as-a-service solution, and live audio-video teleconferencing between Coast Guard Health Care professionals and patients for the Coast Guard’s Telehealth System.

Department of Veterans Affairs Electronic Health Record Modernization (EHRM) Program Provide deployment, testing, and transition support for the Cerner Electronic Medical Record solution.

Community Care Reimbursement System Development (CCR) Provide project management support, requirements analysis, design, development, COTS integration and testing support.

Veterans Relationship Management (VRM) Provide software engineering and architectural design for Microsoft Dynamics CRM and integration using IBM Websphere to help VA provide better Government relationship management for Veterans.

Vista Evolution Workgroup Coordinators Provide project coordination support for Vista Evolution to engage key stakeholders and track projects using ProPATH and PMAS leading to the delivery the next generation EHR for the VA.

Enterprise Testing Service Support Services (ETSSS) Provide testing and evaluation services and database administration support for a suite of VA health information systems to ensure the software meets VA objectives.

Veterans Business Administration Performance Testing Provide client/server testing, web-based testing, batch testing, Chapter 33 testing, VACERT testing and VRM/CRM testing support.

Vista Evolution Strategic Planning Clinical Decision Support (CDS) Prototyping and Analysis Perform multifaceted environmental scan of CDS sharing and migration strategies in support of the Vista Evolution program.

Health Information Sharing Professional and Technical Services Provide interoperability subject matter expertise, as well as engineering and project management support for the DoVA interagency electronic health records.

Product Support Health Tier 3 Sustainment Support Provide requirements analysis, technical support, system engineering, cybersecurity, help desk support and subject matter expertise to sustain and maintain HPS Admin applications.

Burial, Memorial, and Memorials (BAM) Provide project management and sustainment support for the BAM Portfolio of Programs/Projects.

Department of State

Protected Health Information Management System Digitize and store/archive (paper) records into a NARA storage facility, retrieve/transmit PHI/PII created in the course of patient care; and assess, evaluate, and recommend EHR solutions for deployment worldwide. Provide enterprise application integration, data management and governance, project management services, application training, IT security compliance, and network support.

Transportation Security Administration

Flexible Agile Scalable Teams (FAST) With our partners, we provide Agile design, development, and application production services for a suite of applications that are aligned to a portfolio of business units, across the entire agency.

Department of Energy

Facilities Information Management System (FIMS) and Condition Assessment Information System (CAIS) Provide software development & maintenance, infrastructure, and help desk support. Also provide implementation support, conduct site data validations, and perform detailed data analysis. Develop construction cost assessment management, cyber security processes and system documentation.

U.S. Army

Army Medical Simulation Training Centers (MSTC) Post Deployment Software Support (PDSS) Provide medical simulation training (clinical and field- combat settings) software development, and integration support to Army MSTC deployed sites. Support site configurations with help desk services, solutions development, system security management, comprehensive testing, and technology enhancement.

Securities and Exchange Commission

Freedom of Information Act (FOIA) Support Assist in providing full scope FOIA case management in processing FOIA/PA requests, including performing release reviews pursuant to the nine FOIA exemptions.

Health Resources Service A 340B Office of Pharmacy Affairs 340B Drug Pricing Program Information System (OPAIS) Develop and manage OPAIS while providing consulting services and data analysis support for the 340B Drug Pricing Program. 340B enables healthcare providers to buy drugs at steep discounts to assist low income patients. Through OPAIS, HRSA 340B manages program eligibility and participation of organizations, collects proprietary drug pricing data, and publishes discount prices in a secure, modern, user-friendly application.

Electronic Health Record (EHR) System Initiative for National Hanen’s Disease Program (NHDP) Provide an Electronic Health Record System that allows all physician order entry, documentation, and record keeping of patient care related activities including laboratory, consultations and rehabilitation.

Army National Guard

Office of Chief Surgeon
Provide Credential Specialists and Administrators for the National Guard using CCQAS to help ensure health care providers are properly credentialed for the Military Health System.

Corporation for National and Community Service (CNCs)
Support the IT modernization of the CNCs grants management system, through testing and evaluation of Salesforce development.