

OFFICE OF PHARMACY AFFAIRS INFORMATION SYSTEM (OPAIS) 340B DEVELOPMENT AND OPERATIONS SUPPORT

Helping deliver a secure, efficient, and compliant system

MicroHealth delivers seamless Operations and Maintenance (O&M) services for HRSA's 340B Drug Pricing Program, including server and application upkeep, vulnerability resolution, real-time monitoring, production support, and tier-3 assistance. We also provide Development, Modernization, and Enhancement (DME) services.



OUR WORK IN ACTION

MicroHealth provides a comprehensive range of tasks to support OPAIS 340B.

- **Project management:** prepare project management plans, facilitate meetings, and generate detailed reports to ensure effective planning, coordination, and monitoring.
- **Development:** actively engage in system design and development, operational readiness preparations, software changes, deployment management, application configuration, change management, and system testing and acceptance.
- **Documentation:** provide training, create documentation, and manage software change requests.
- **IT security management:** implement security measures, conduct assessments, develop incident response and breach management plans, establish access control measures, monitor security events, deliver training, and ensure compliance.

Through our efforts, we are enhancing the system's resilience against security threats, safeguarding sensitive information, and ensuring compliance with industry best practices and regulatory requirements, providing stakeholders with confidence in the system's security and integrity.

THE 340B PROGRAM

HRSA's Office of Pharmacy Affairs oversees the 340B Drug Pricing Program, facilitating steep discounts from 800+ drug manufacturers to 50,000+ healthcare providers. The 340B OPAIS system supports the program's essential components.

- Manages thousands of submissions, change requests, transactions, and re-certifications annually.
- Conducts price calculations for numerous products and publishes the ceiling price regularly.
- Supports regular audits of participating entities and manufacturers, while implementing enhanced tools.

